

PinnAfrica

Insurance Underwriting Managers

Tyre & Rim Warranty Claims Process

Cover only for accidental damage, NO! Wear & Tear cover

Step 1:

Call PinnAfrica on 010 007 0069 / 011 047 4400 or email: claims@pinnafrica.co.za and notify us of a possible claim within 30 days of the incident. Consultant will then forward copy of the claim form to the client.

Step 2:

Client is to take the vehicle along with the claim form to any tyre / rim dealer of their choice.

The tyre / rim dealer is to assess the tyre / rim and determine whether the tyre / rim needs to be replaced or repaired. Tyre's are not covered for repairs, replacement only.

Should tyre / rim need to be replaced, tyre/ rim dealer to draw up a quote/invoice reflecting **mileage, client details & vehicle details** along with a copy of the **Tyre & Rim Warranty claim form** where the tyre / rim dealer has signed and **confirmed the tread limit of the damaged tyre/s.**

We will also require a picture of the tyre/s reflecting the damage. As well as a picture of the damaged Rim.

Step 3:

PinnAfrica will review the quote, if all in order, client to have tyre / rim replaced and either pay for it where by we will reimburse client up to the policy limit / sum insured, or, they can get dealer to draw up a 'pro-forma' invoice whereby we will pay the dealer directly up to the policy limit / sum insured and they will then issue the client the tyre / rim.

Please Note

Should a client replace their tyre / rim without contacting us first, they do so at their own risk. In these events, we cannot be held liable for any claim which is not valid in terms of the policy. We will also not be able to accept any claim where the tyre dealer has not confirmed the tyre tread and vehicle mileage.

Block A, 1st Floor, The Ambridge Office Park, 1 Vrede Avenue, Epsom Downs, Douglasdale, 2021
PO Box 98758, Sloane Park, 2152 – Tel: 010 007 0069 – Fax: 086 415 6308
www.pinnafrica.co.za

PinnAfrica Insurance Underwriting Managers (Pty) Ltd. (2007/035443/07). FSP Number 39123
Directors: NC Du Piesanie, N Wearne, JJ Pearson
Non-executive Director: K Sicwebu

The policy will only cover damage to tyres with a tread limit of 1mm or more.



Example of a road legal /
worthy tyre.

Example of a non-roadworthy tyre,
tread limit below 1mm.



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Insurance Underwriting Managers

Fax No: 086 682 7883
Tel No: 010 007 0069 / 011 047 4400
E – Mail: claims@pinnafrica.co.za

Tyre Warranty Claim Form Policy Holder Details

Initials: _____ Surname: _____
ID Number: _____ E – Mail: _____
Cell: _____ Tel: _____

Postal Address: _____

Bank Details	
Bank:	_____
Account No:	_____
Branch:	_____
Acc Type:	_____

Post Code: _____

Claim submitted to another insurer? Yes No If yes, with whom? _____

Vehicle Details

Make & Model: _____ Year: _____ GVM: _____

Registration: _____ Chassis No: _____ Odo Reading: _____ KM

What was the vehicle used for? _____

Any damage to the vehicle? Yes No

Please attach a copy of the Dealers Tax Invoice as at time of vehicle purchase.

Incident Details

Date of Incident:

D	D	M	M	Y	Y
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Brief Description: _____

Tyre Description

(Section to be completed by tyre specialist at dealership)

Tyre Dealership

Name: _____

Damaged tyre manufacturer: _____ Tyre Model: _____

Remaining Tread:	LF	mm	X	RF	mm	X	RR	mm	X	Please mark with an X which Tyre is Damaged
	LR	mm	X							

We hereby confirm that the Tyre presented for replacement was damaged due to cut, bruise, impact break or puncture and all details completed are true and accurate.

Dealer Signature: _____ Customer Signature: _____

Dealer Name: _____ Date: _____

Please note! The claim will not be accepted without a picture reflecting the damage to the tyre/s.

TYRE WARRANTY